

QUALITY POLICY

EUROPEAN SENSOR SYSTEMS S.A. (ES SYSTEMS) specializes in the design, development, manufacture and assembly of Micro Electromechanical Systems (MEMS) that can measure among others flow rate, pressure, temperature and acceleration for use in innovative and custom-made high technology industrial, medical, consumer and aerospace applications.

Also, ES SYSTEMS enriches its field with the design, development and installation of Integrated IoT Solutions in the areas of predictive maintenance, air quality management, water management, smart irrigation etc. The third and most recent area of activity involves the assembly of Printed Circuit Boards (PCBs).

Basic principle and commitment of ES SYSTEMS, but also philosophy of each staff, is to provide to its customers products and services that fulfil their contractual requirements, comply with the relevant statutory and regulatory requirements and, achieve the quality objects set for each contract.

To achieve the above-mentioned ES SYSTEMS Top Management implementing various organizational actions, such as:

- Has adopted a Quality Management System (Q.M.S.) in accordance with the international standard ISO9001, which is implemented throughout the company and our activities that have an impact on the quality of its projects and customer satisfaction.
- Reviews and improves continually the characteristics of its products, when this is possible, as well as the effectiveness of its processes and thus of the Quality Management System as a whole.
- Sets measurable quality objectives at company level, in department and / or process level as well as in project level. These objectives are established and reviewed as to the point of achievement during the Management review of the QMS by the Top Management and at the end of each project, respectively.
- Provides the resources needed for the unobstructed, effective and efficient operation of each department of the company.
- Invests in the continual training programs and advising of its staff so as they enhance the Quality at all levels of the company.
- Monitors, measures and evaluates critical parameters and Processes, in order to ensure Quality objectives achievement.
- Identification of the requirements and needs of all interested parties and consideration of them in every step.
- Compliance with the National & European laws and regulations related to our activities.
- Ethical and fair treatment of employees and all interested parties.
- Identification of potential Environmental risks & opportunities related to the Company's operational activities.

Adopting the continual improvement principle, ES SYSTEMS recognizes and rewards teamwork and individual effort, invests in human resources and respects the customer.



Emmanuil Karampoikis

CEO

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